

FCC Reform Agenda

February 2010





Areas of Review

- Public Safety Readiness
- Data Collection, Analysis and Dissemination
- Systems
- Communications
- Workforce and Organization
- Rules and Processes
- Financial



Public Safety Readiness

- Review the Commission's ability to respond to natural disasters, terrorist attacks, public health emergencies, and other large-scale events
- Report issued September 8, 2009
- Finding: While the FCC stands in good stead in terms of preparedness, the review showed areas where we can improve



Public Safety Readiness

- Deployed outreach specialist to Florida as part of pilot project
- Purchased Project Roll Call spectrum monitoring equipment
- Haiti assessment and restoration mission





Public Safety Readiness

- Conducted “table top” exercise for senior officials
- Established working group to address cyber security issues
- Purchased emergency outreach notification system
- Announced CSRIC (Communications, Security, Reliability, and Interoperability Council) membership and convened Council on December 7
- Emergency Response and Interoperability Center

Data Collection, Analysis and Dissemination



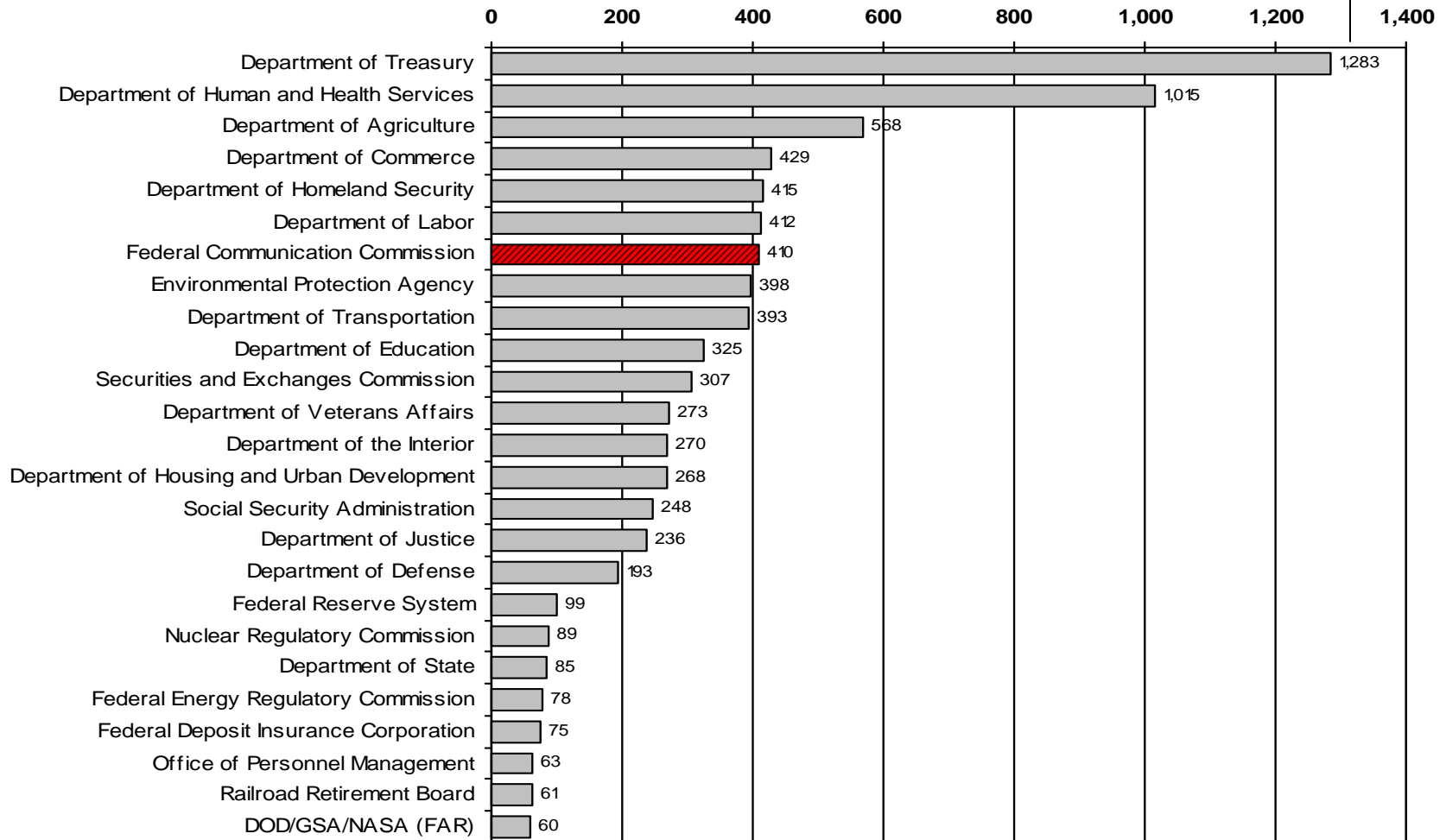
Reviewed for the first time the data that the Commission collects, purchases, otherwise obtains, or requires others to maintain or provide to other entities

Findings: There are enormous opportunities to make the agency more data driven, change the culture and better utilize the information and capabilities that the agency already possesses

- Created inventory of FCC data sets
- Purchased standard industry data from outside sources for OBI
- Assessed needs going forward and formulated recommendations on how to close gaps

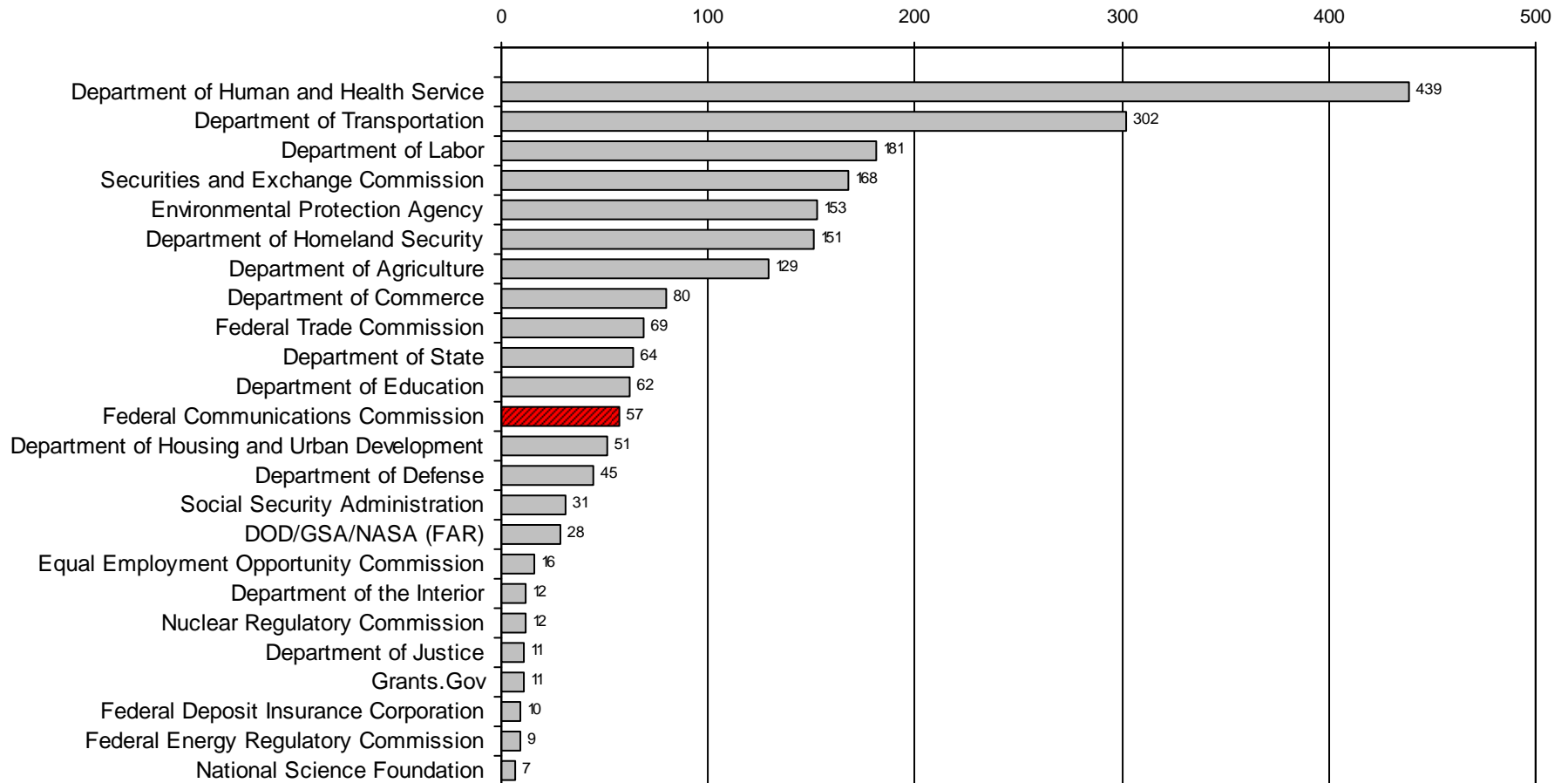


Approved Collections





Burden Hours (in Millions)





Data Recommendations

- Create Chief Data Officer position
- Name data expert in each bureau to be part of data team
- Have bureaus conduct a zero baseline review of current data collections within 120 days to improve data quality and processes
- Eliminate unnecessary collections



Data Recommendations

- Standardize and automate all future data collections
- Link, centralize, and standardize databases, where possible, to form a single data system
- Update and maintain complete, centralized inventory of data sets
- Purchase additional standard industry data from outside sources
- Make additional data available to citizens

http://reboot.fcc.gov/data



The screenshot shows the REBOOT.FCC.GOV BETA website. The header is dark blue with the FCC logo and a search bar. The navigation bar includes links for HOME, ABOUT REBOOT, EVENTS, INITIATIVES, REFORM, FCC LEADERSHIP, BLOG, and FCC.GOV/DATA. The main content area is titled "Data" and includes a brief description of FCC.gov/data as an online clearinghouse. It also features a "Featured Discussion" section with a blue speech bubble asking for input on the FCC.gov redesign. Below this, there are two columns of links: "By Data Type" (Documents, Database Exports, Mapping Data, Search Engines, XML Feeds) and "By Bureau and Office" (Consumer & Governmental Affairs Bureau, Enforcement Bureau, International Bureau, Media Bureau, Wireless Telecommunications, Public Safety & Homeland Security Bureau, Wireline Competition Bureau, Office of Administrative Law Judges, Office of Communications Business Opportunities, Office of Engineering & Technology, Office of the General Counsel, Office of Inspector General, Office of Legislative Affairs, Office of the Managing Director, Office of Media Relations, Office of the Secretary, Office of Strategic Planning & Policy Analysis, Office of Work Place Diversity). A "Join the Discussion" link is also present. At the bottom, there is a "Share This" section and a "FCC Connect" section with social media links for Twitter, Facebook, YouTube, Myspace, Flickr, OI Discuss, Ideascale, Blogband, OI Blog, and RSS. The footer shows the browser status bar with "Local intranet" and "100%" zoom.



Systems

Review comment, licensing, complaint filing and other data systems to see whether they can be improved

- Upgrade internal desktop systems
- Redesign data center
- Upgraded Electronic Comment Filing System
 - ECFS 2.0 launched October 23, 2009
- Consolidate licensing systems
 - Held public workshop and launched feedback web page
- Improve current systems

Consolidated Licensing System



REBOOT.BETA.FCC.GOV

SEARCH THE FCC
Enter search term SEARCH

HOME ABOUT REBOOT EVENTS INITIATIVES REFORM FCC LEADERSHIP BLOG FCC.GOV/DATA

Home » Reform » Systems » CLS

Consolidated Licensing System



Antenna Structure Towers in the Continental US

Background

The Federal Communications Commission is engaged in a long-term initiative to combine the functions of our current licensing and applications systems. The purpose of this initiative is to develop a consolidated licensing system that is transparent, easy to use for the public and Commission staff, consistent with the FCC's data driven and fact-based rulemaking strategies, adaptable to evolving requirements, efficient, cost-effective and green.

The primary licensing systems and databases currently used by the Commission include:

- The **Universal Licensing System (ULS)** used by the Wireless Telecommunications Bureau (WTB) and the Public Safety and Homeland Security bureau (PSHSB);
- The **Consolidated Database System (CDBS)** used by the Media Bureau (MB);
- The **International Bureau Filing System (IBFS)** used by the International Bureau (IB);
- The **Experimental Licensing System (ELS)** used by the Office of Engineering and Technology (OET);
- The **Cable Operations and Licensing System (COALS)** used by the Media Bureau (MB); and
- The **Antenna Structure Registration System (ASR)** used by WTB, PSHSB and MB.

Featured Discussion

What functionality would you like to see on the FCC.gov redesign?

Join the discussion to help improve the FCC. Your suggestions, ideas and comments will be part of a public discussion that furthers FCC reform.

[Join the Discussion](#)

FCC Connect

- Twitter
- Facebook
- YouTube
- Myspace
- Flickr
- OL Discuss
- Ideascale
- Blogband
- OL Blog
- RSS

Share This

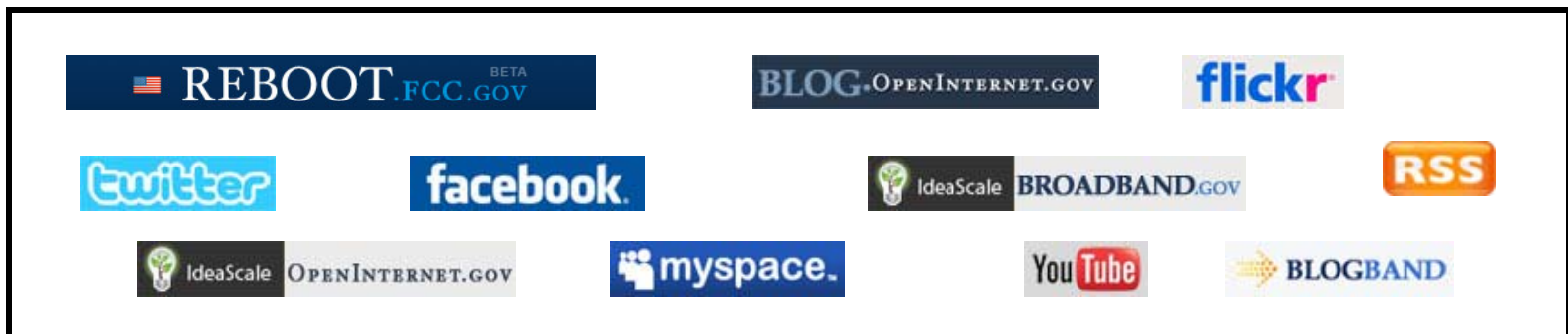
Local intranet 100%



Communications

Put in place mechanisms to allow citizens, the industry and other constituents to learn about the FCC and foster new levels of public participation

- Launched first FCC blog
- Launched FCC.gov/Live for live streaming Commission meetings and workshops
- Launched FCC.gov/OpenMeeting to educate the public on meetings at the Commission
- Launched FCC activities on Social/New Media sites
- Added “RSS” functionality to www.fcc.gov
- Top regulatory agency in use of new media





Communications

Put in place mechanisms to allow citizens, the industry and other constituents to learn about the FCC and foster new levels of public participation

- Record number of staff-led workshops
- Launched Broadband.gov and Openinternet.gov
- Launched new crowd-sourcing platform for public comment on FCC proceedings
- Published agenda meeting dates in advance
- Posted congressional correspondence



Internal Communications

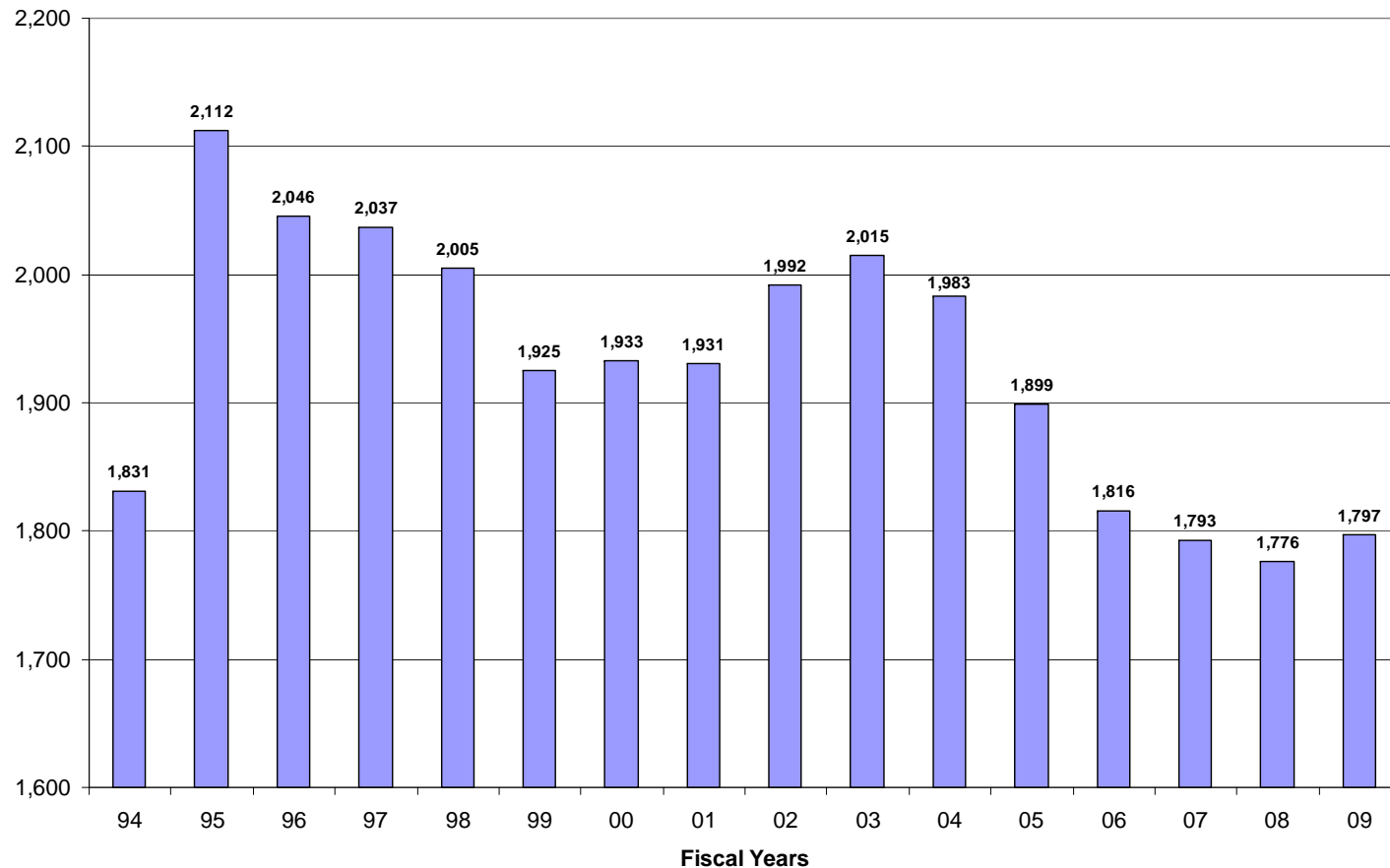
Foster new levels of communication, coordination and collaboration

- Launched internal FCC “Reboot” site to get employee feedback on reform
- Allowed employees to submit comments anonymously
- Revitalized Advisory Committees
- Holding legal advisor meetings
- Directed staff to be responsive to requests from Commissioners
- Improved and revitalized coordination with other agencies

FCC FTE History



FY 1994 - FY 2009 FTEs





Workforce and Organization

Create an environment that is a model of excellence and create processes where we hire, retain and train people to continue to be the next leaders of the FCC, and continue to be the leading experts in communications for the new century

- Filling staffing needs
- Reviewed our economist resources and have conducted a needs assessment (will hire additional economists)
- Reviewed our engineering resources and have conducted a needs assessment (will hire additional engineers)
- Revitalizing Office of Workplace Diversity
- Forming teams, working groups and task forces

Workforce and Organization

We are looking at opportunities to green the agency and find the best ways to make the FCC a great citizen by lowering our environmental impact

- Staff-led task force
- Instituting new recycling program
- Replacing fleet with hybrid vehicles
- Reducing paper usage





Rules and Processes

We are focused on streamlining operations at the agency and are looking at what rules and directives are getting in the way of efficient, effective and smart decision making

Ex Parte

- Held workshop on October 28 on improving disclosure of ex parte contacts
- NPRM proposing a number of rule improvements

Backlog Reduction

- Established Backlog Reduction team with representatives from the bureaus and offices
- Team is conducting an inventory all pending actions; defining backlog; and measuring progress in eliminating backlogs
- Reviewed rules and policies for processing backlogged items, including petitions for reconsideration and applications for review of FOIA decisions

Statutory Changes

- B/O recommended changes to the statute to improve efficiency, eliminate provisions that are obsolete and clean up inconsistencies



Financial

We are reviewing agency funding, how we administer and track contracts and how we oversee and monitor our various funds

- Driving cost savings into many aspects of the budget
- Hired new contracting officers and have begun review of contracting process
- Entered into agreement with SBA
- Hired new auditor (KPMG) to audit internal financial controls
- Completing a competitive process for selecting the next TRS administrator
- Directed USAC to implement a new IPIA assessment program
- Reviewing USF oversight